A Method to the Madness: The Challenges & Successes of Training Faculty to use Brightspace

Bootcamp Wasteland

Beginning of the semester two-hour "Bootcamp" series had low enrollment for all sessions.

TA Training Path of Tranquility

Beginning of the semester workshops for incoming TAs are both successful and popular and has led to adjunct training in the same format.

Finish

D2L™
Welcome to Daylight

Our YouTube Channel is less effective and under-utilized. We refer users to D2L-created materials.

Summer system-wide webinars have gained in popularity. Over 900 participants in two years!

SIG Webinar Pass

Learning Spaces & Instructional Technology
Special Interest Group

Monthly one-hour "Tech Tactics" workshops had low enrollment and interest

Bog of YouTube Despair

Carrie Miller

Tech Tactic Mountains

Start

Minnesota State University, Mankato

Jeff Henline

Help Desk Bridge

Desire2Learn
Help Desk

The D2L help desk was the first organized solution to assisting faculty with D2L

Daily student-run drop-in hours remain our most popular and effective means of support

MINNESOTA STATE UNIVERSITY MANKATO
Welcome to
The Center for Excellence & Innovation
D2L / Brightspace Drop-In Schedule

Drop-in Shortcut

Sea of Confusion