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# Impact Evaluation on the Parents Support and Outreach Program (PSOP) Olmsted County Child and Family Services

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## Impact Evaluation on the Parents Support and Outreach Program (PSOP)

### Olmsted County Child and Family Services

Lucy Matos MSW Student, Minnesota State University, Mankato



#### Purpose)

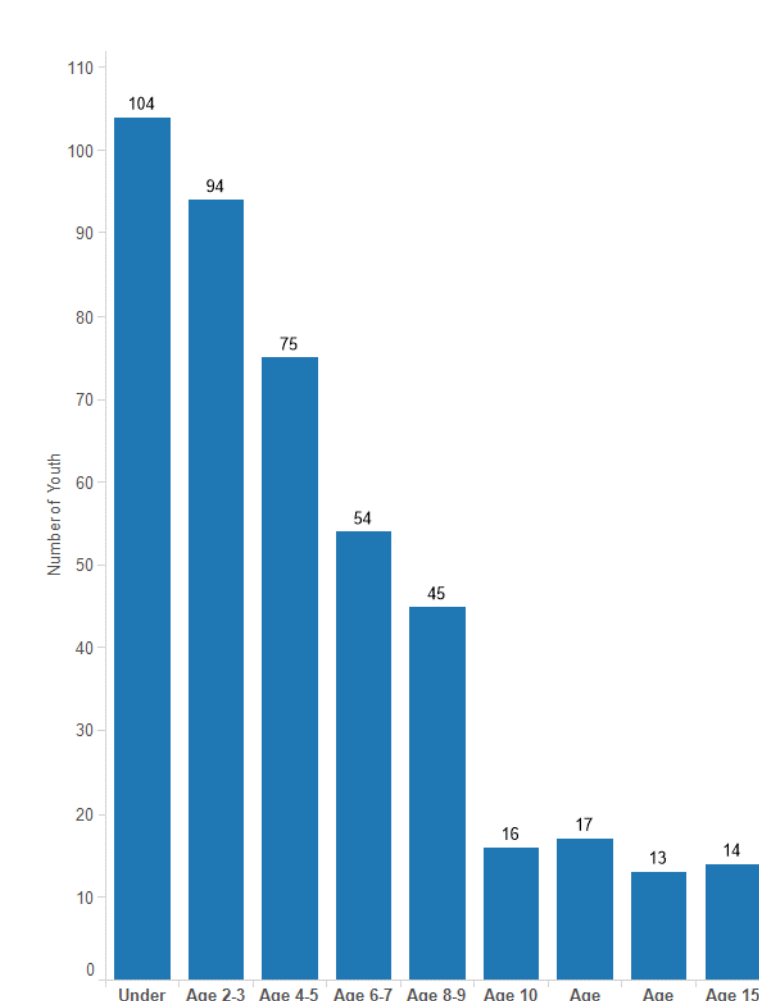
The purpose of this impact evaluation was to identify critical components that support the work done by PSOP by analyzing the effectiveness in serving all families, and to monitor the relative cost of providing these essential services to the at risk population in Olmsted County. Specifically:

- 1) To obtain a sample of cases closed in 2011 and categorize them by type of services / determinations prior, during and after PSOP involvement.
- 2) To conduct a two-year follow up on PSOP impact; including a) maltreatment report by type and finding, and b) reentry for Child and Family Services by type and intensity (voluntary/involuntary).
- 3) To better understand costs associated with the PSOP and to calculate an average cost per family/client or unit of service.
- 4) To integrate information from recent published literature.

#### Methodology

- Study was approved by MSU, M IRB, #
- This impact evaluation study used secondary data already available in data sets gathered from the Social Services Information System (SSIS) on cases closed in 2011 to allow for a 2-year follow up period.
- Cost related data came from SSIS financial system and was pulled by Olmsted County data analyst. Data was used to compare CP and PSOP annual cost per capita from the same year.
- These existing data sets were available from the Olmsted County Community Services Senior Program Evaluator.
- Data set was organized in an excel sheet and later pulled into the Statistical Package for the Social Sciences (SPSS) software for analysis.
- Results from this study have been protected at all times and have been only reported as an aggregate.

#### Demographics (n=432)



SEX	
Female	207
Male	225
<b>Grand Total</b>	<b>432</b>

RACE	Number	Percentage
Caucasian	189	43.75%
Hispanic	79	18.29%
Black or African Americ..	77	17.82%
Multi	55	12.73%
Asian	23	5.32%
Native American	9	2.08%
<b>Grand Total</b>	<b>432</b>	<b>100.00%</b>

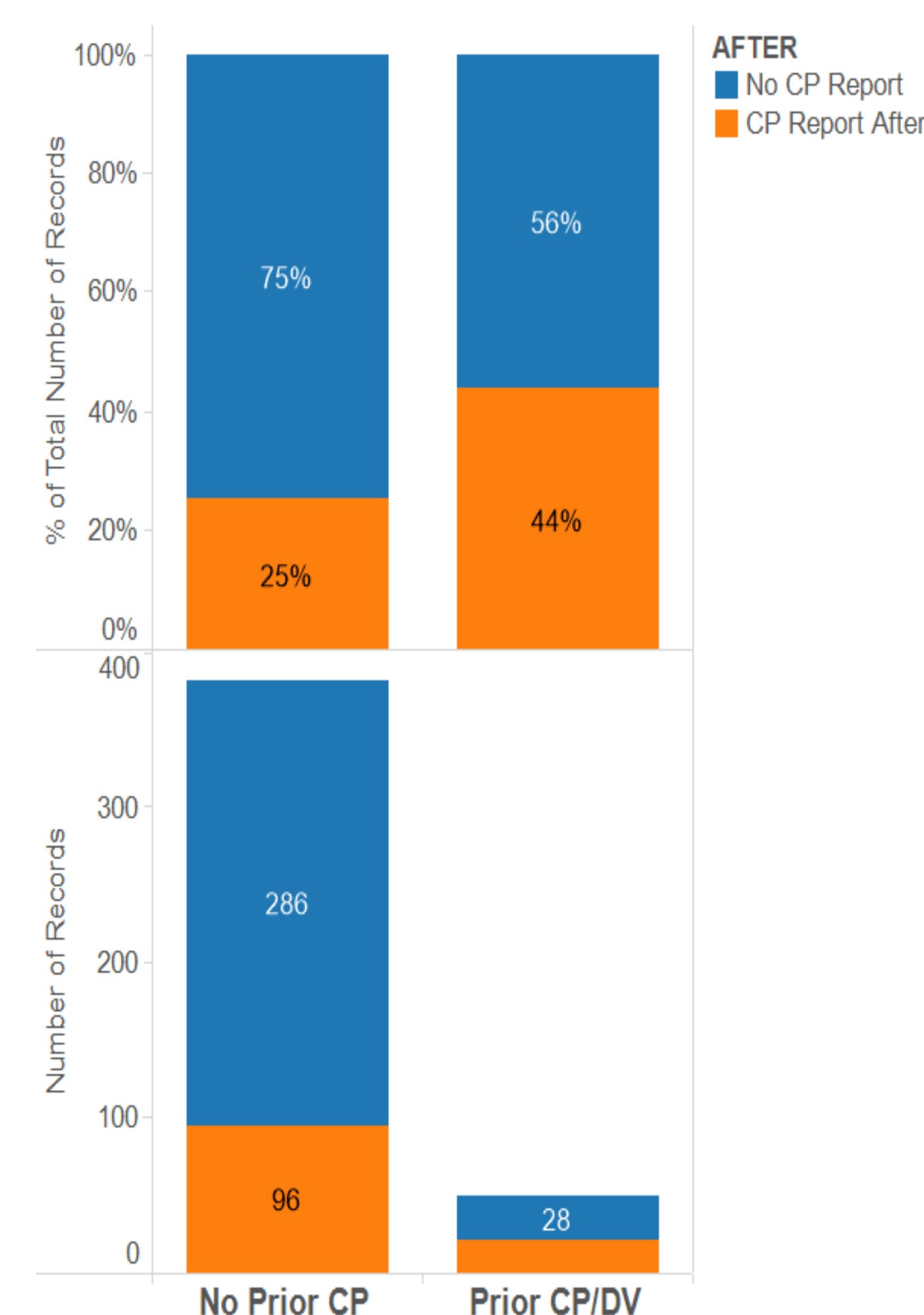
By age

By gender

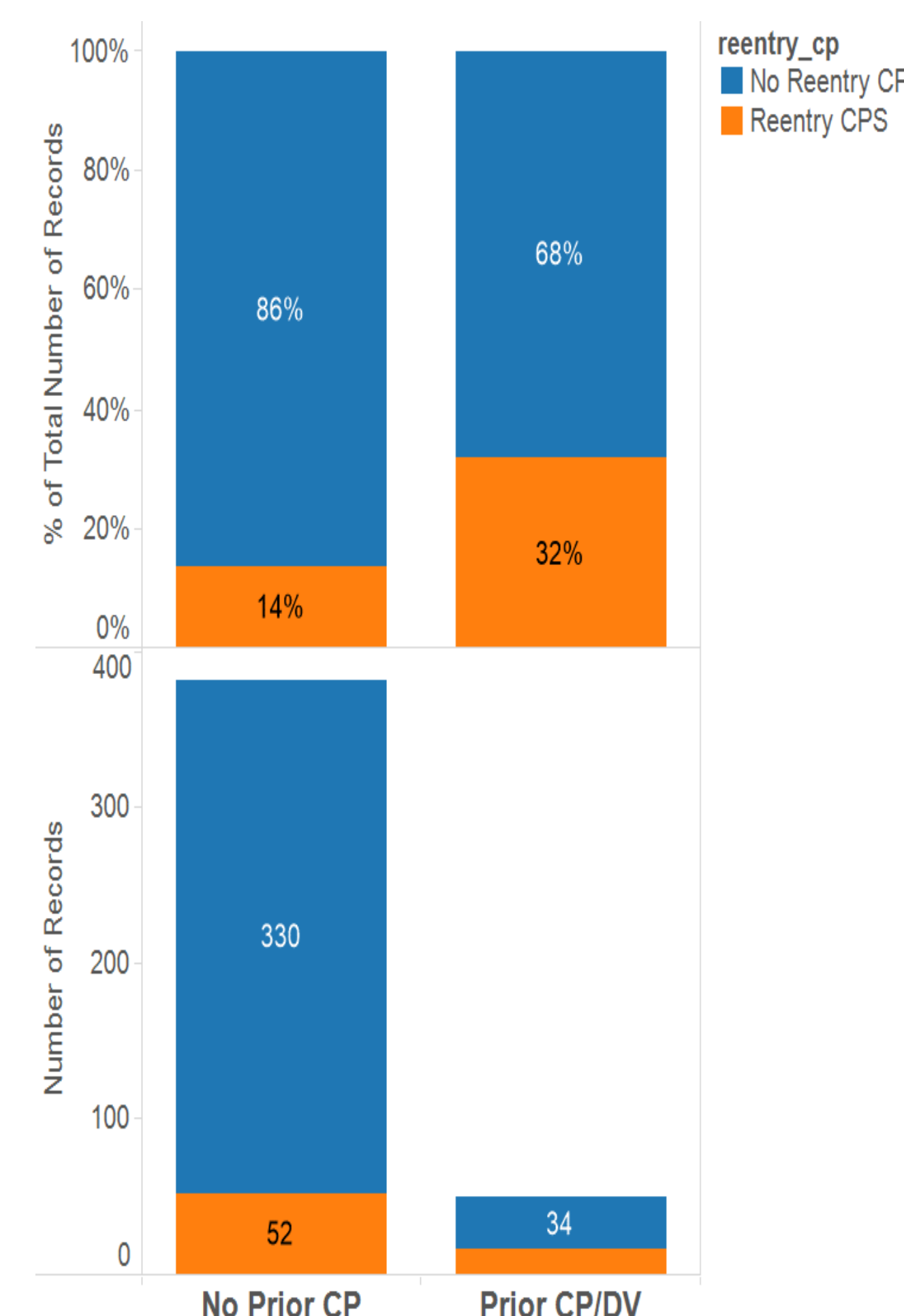
By race

#### Two Years Follow Up

##### CP REPORT AFTER; PRIOR CP/DV VERSUS NO PRIOR CP/DV



##### Reentry for Child Protective Services



#### Key Findings

- High risk children are more likely to come back into Child and Family Services for any service.
- High risk children are more likely to have a CP report after PSOP closing.
- High risk children are more likely to come back into Child and Family Services for child protective (CP) services.

#### Implications / Discussion

- Children who have been part of PSOP are less likely to come back for services within Olmsted County Child and Family Services, and these children are less likely to have a child protection case later in life.
- A considerable number of families returning for more services come back for PSOP, which makes us think that they see PSOP services as a resource where they can receive support and services.
- Base on this study, it is substantially accurate to state that investing in PSOP and having families participating in PSOP services would reduce the amount of children receiving involuntary services in the future with is equal to an enormous saving to Olmsted County.

#### Acknowledgements

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References: Available upon request.