Filling the Gap in Crisis Intervention: Horizon Homes, Inc. 
Proposal for SCCBI Crisis Services

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FILLING THE GAP IN CRISIS INTERVENTION: HORIZON HOMES, INC. PROPOSAL FOR SCCBI CRISIS SERVICES

CAPSTONE PROJECT BY RICKI PRIBYL
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PRACTICUM AGENCY: HORIZON HOMES, INC.
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STATEMENT OF PURPOSE


IN LATE APRIL 2010, THE SOUTH CENTRAL COMMUNITY BASED INITIATIVE (SCCBI) ANNOUNCED A REQUEST FOR PROPOSAL (RFP) FOR CRISIS SERVICES WHICH WOULD INCLUDE TAKING OVER THE CRISIS CENTER. THE SCCBI WAS IN SEARCH OF A MENTAL HEALTH AGENCY THAT WOULD ASSUME DAILY OPERATION AND MANAGEMENT OF CRISIS SERVICES FOR THE 10-COUNTY REGION. HORIZON HOMES, INC. CHOSE TO SUBMIT A RESPONSE TO SCCBI’S RFP FOR CRISIS SERVICES.

METHODOLOGY

HORIZON HOMES, INC. TOURED THE SOUTH CENTRAL CRISIS CENTER AND MET SOME OF THE FACULTY WHO WERE CURRENTLY EMPLOYED AT THE CRISIS CENTER. AFTER MAKING THE DECISION TO GO THROUGH WITH A RESPONSE TO THE RFP, HORIZON HOMES ASSEMBLED AN IMPLEMENTATION TEAM TO WRITE THE PROPOSAL AND CARRY OUT ANY FURTHER DUTIES IN REGARDS TO CRISIS SERVICES. THE IMPLEMENTATION TEAM CONSISTED OF MICHAEL PRIBYL, EXECUTIVE DIRECTOR OF HORIZON HOMES; MELODY WEST, CORPORATE DEVELOPMENT DIRECTOR OF HORIZON HOMES; RICKI PRIBYL, SOCIAL WORK INTERN; AND AMANDA MACKIE, LICSW, MENTAL HEALTH PROFESSIONAL. THE GOAL OF THE PROPOSAL WAS TO RESPOND IN DETAIL TO SIX MAJOR AREAS IN THE RFP. THESE AREAS WERE:

• DEMONSTRATION OF EXPEDITED DEVELOPMENT AND IMPLEMENTATION OF A NEW PROGRAM. PROVIDE SPECIFIC PLANS WITH REGARD TO LICENSING/CERTIFICATION, HIRING AND TRAINING STAFF, PHYSICAL PLANT, ETC.
• BASED ON KNOWLEDGE OF SOUTH CENTRAL CRISIS CENTER, WHAT CHANGES IN VISION, MISSION, AND SERVICES WOULD BE IMPLEMENTED?
• HOW WOULD THE CHANGES IMPACT CONSUMERS?
• DESCRIBE HOW THE PROGRAM WOULD ENSURE ACCESS FOR RESIDENTS IN ALL PARTS OF THE COUNTY REGION, AND WOULD ALLOW CONTINUED PARTNERSHIP AND COMMUNICATION WITH THE SCCBI.
• PROVIDE DESCRIPTION OF HOW PROGRAM WILL MEET 1) LICENSING, STAFFING AND SUPERVISION REQUIREMENTS AS REFERENCED IN RULE 36 LICENSURE; 2) REVENUE GENERATION, INCLUDING PLANS AND TIMELINES.
• AREAS IN THE RFP. THESE AREAS WERE:
  • PARTNERSHIP AND COMMUNICATION WITH THE SCCBI.
  • HOW WOULD THE CHANGES IMPACT CONSUMERS?
  • HOW WOULD THE CHANGES IMPACT STAFF?
  • HOW WOULD THE CHANGES IMPACT THE HOMES WHERE CONSUMERS WOULD BE SERVED?

DISCUSSION

THE PROCESS OF BEING AWARDED THE GRANT WAS JUST THE BEGINNING FOR HORIZON HOMES. THE IMPLEMENTATION TEAM MET WITH THE SCCBI SHORTLY AFTER BEING AWARDED IN ORDER TO ESTABLISH A TIMELINE FOR REOPENING THE CRISIS CENTER. THE GOAL IS TO OPEN DOORS IN AUGUST 2010.

THE PRIORITY AFTER BEING AWARDED THE CRISIS CENTER IS APPLYING FOR LICENSURE. THE PROCESS INCLUDES DEVELOPMENT OF A POLICIES AND PROCEDURES MANUAL FOR THE PROGRAM. TWO MEMBERS OF THE IMPLEMENTATION TEAM FOCUSED ON THIS TASK. THE APPLICATION WAS SUBMITTED ON JUNE 5, 2010. THOUGH HORIZON HOMES MAY BE ABLE TO CONTINUE WITH SOME PLANNING, ACQUIRING THE LICENSE IS NECESSARY FOR OPENING THE DOORS TO THE CRISIS CENTER.

THE NEXT STEP FOR HORIZON HOMES IS TO ESTABLISH MEETINGS WITH AGENCIES INVOLVED IN THE CRISIS CENTER. THIS INCLUDES LAW ENFORCEMENT, THE SCCBI HUB, AND LOCAL HOSPITALS. ESTABLISHING OPEN COMMUNICATION AND CONTRACTING WITH THESE AGENCIES WILL BE IMPORTANT IN SMOOTH OPERATION OF CRISIS INTERVENTION. MEETINGS HAVE ALSO BEEN SET UP TO NEGOTIATE AND FINALIZE THE BUDGET WITH A REPRESENTATIVE FROM THE DEPARTMENT OF HUMAN SERVICES.

HIRING AND TRAINING WILL ALSO BE A LARGE PROJECT FOR THE IMPLEMENTATION TEAM. THE HIRING WILL BE LEAD BY THE TREATMENT DIRECTOR, AMANDA MACKIE. WITH HELF FROM THE IMPLEMENTATION TEAM AS WELL AS OTHER HORIZON HOMES ADMINISTRATION. THE GOAL IS TO HAVE STAFF HIRED AND TRAINING COMPLETE BY JULY.

THERE ARE MANY STEPS INVOLVED IN THE PROCESS OF FILLING THE RESPONSIBILITIES HORIZON HOMES ACQUIRED BY BEING AWARDED THE CRISIS CENTER. HORIZON HOMES ANTICIPATES NOTHING BUT SUCCESS IN FILLING THE GAP IN CRISIS INTERVENTION.